Guarantee SBLC Advised - Claim Settlement User Guide Oracle Banking Trade Finance Process Management

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Oracle Banking Trade Finance Process Management - Guarantee SBLC Advised- Claim Settlement User Guide Oracle Financial Services Software Limited

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1. Preface

1.1 Introduction

This user manual is designed to help you quickly get acquainted with Guarantee SLBC Advised Claim Settlement process in Oracle Banking Trade Finance Process Management.

1.2 <u>Audience</u>

This manual is intended for the following User/User Roles:

- Oracle Implementers
- Customer Service Representatives (CSRs)
- Oracle user

1.3 **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

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1.4 Organization

This manual is organized into the following chapters:

- Preface gives information on the intended audience, structure, and related documents for this User Manual.
- The subsequent chapters provide an overview to the module.

1.5 <u>Related Documents</u>

- Settlements User Manual
- Core Services User Manual
- Procedures User Manual
- Common Core Automated End of Day User Manual

1.6 **Diversity and Inclusion**

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are



also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

1.7 <u>Conventions</u>

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements asso- ciated with an action, or terms defined in text.
italic	Italic type indicates book titles, emphasis, or placeholder varia- bles for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

The following text conventions are used in this document:

1.8 <u>Screenshot Disclaimer</u>

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

1.9 Glossary of Icons

This User Manual may refer to all or some of the following icons.

lcons	Function
×	Exit
+	Add row
	Delete row
Q	Option List



2. Oracle Banking Trade Finance Process Management

Welcome to the Oracle Banking Trade Finance Process Management (OBTFPM) User Guide. This guide provides an overview on the OBTFPM application and takes you through the various steps involved in creating and processing Trade Finance transactions.

This document will take you through following activities in OBTFPM:

- To create and handle Trade Finance transaction.
- Help users to conveniently create and process Trade Finance transaction

2.1 <u>Overview</u>

OBTFPM is a Trade Finance middle office platform, which enables bank to streamline the Trade Finance operations. OBTFPM enables the customers to send request for new Trade Finance transaction either by visiting the branch (offline channels) or through SWIFT/Trade Portal/other external systems (online channels).

2.2 Benefits

OBTFPM helps banks to manage Trade Finance operations across the globe in different currencies. OBTFPM allows you to:

- Handle all Trade Finance transactions in a single platform.
- Provides support for limit verification and limit earmarking.
- Provide amount block support for customer account.
- Provides acknowledgement to customers.
- Enables the user to upload related documents during transaction.
- Enables to Integrate with back end applications for tracking limits, creating limit earmarks, amount blocks, checking KYC, AML and Sanction checks status.
- Create, track and close exceptions for the above checks.
- Enables to use customer specific templates for fast and easy processing of trade transactions that reoccur periodically.

2.3 Key Features

- Stand-alone system that can be paired with any back end application.
- Minimum changes required to integrate with bank's existing core systems.
- Faster time to market.
- Capable to interface with corporate ERP and SWIFT to Corporate.
- Highly configurable based on bank specific needs.
- Flexibility in modifying processes.



3. Guarantee SBLC Advised - Claim Settlement

As a part of Guarantee SBLC Advised Claim Settlement process, the user can initiate Settlement of Claim under a Guarantee/SBLC Advise.

This section contains the following topics:.

3.1 Common Initiation Stage	3.2 Registration
3.3 Data Enrichment	3.4 Multi Level Approval

3.1 <u>Common Initiation Stage</u>

The user can initiate the new settlement for a claim lodged under a Guarantee/SBLC advised request from the common Initiate Task screen.

- 1. Using the entitled login credentials, login to the OBTFPM application.
- 2. Click Trade Finance > Initiate Task.

ORACLE	Initiate Task		(300) Jan 1, 2016	JEEV/ subham@gmail.r
nu Item Search Q	Registration			
hboard	Process Name Guarantee Claim	Branch * 300-International Payments-Fast 💌		
thine Learning 🔹 🕨	Guarantee Claim 🔻	300-International Payments-Past *		
ntenance 🕨 🕨				Proceed Clear
urity Management 🔹 🕨				
s 🕨				
le Finance 🛛 🔻				
dministration				
ank Guarantee Advise 🕨				
nquiry				
vent Logs				
xport - Documentary 🕨				
xport - Documentary 🕨				
nport - Documentary 🕨				
nport - Documentary 🕨				
nitiate Task				
hipping Guarantee 🔹 🕨				
wift Processing				

Provide the details based on the description in the following table:

Field	Description
Process Name	Select the process name to initiate the task.
Branch	Select the branch.

3.1.0.1 Action Buttons

Use action buttons based on the description in the following table:

Field	Description
Proceed	Task will get initiated to next logical stage.



	Field	Description		
-	Clear	The user can clear the contents update and can input values again.		

3.2 **Registration**

During the Registration stage, the user can register settlement of claim under a Guarantee/ SBLC Advised.

In this stage the user can initiate Settlement of Claim under a Guarantee/ SBLC Advised. The user can capture the basic details of the application.

The OBTFPM user can process MT798 with sub messages MT726-MT759 message received through SWIFT. The OBTFPM verifies the field 21 and 26E (of the MT759 and identifies the Original Contract Reference Number and Amendment Number and invokes the process. The user can cancel the previously received MT798 referenced message which is under process.

The OBTFPM user can process incoming MT798(up to a maximum of 8 messages) with sub messages MT788-MT799 message received through SWIFT and enables the user to cancel the previously received MT798 referenced message which is under process.

1. Using the entitled login credentials for registration stage, login to the OBTFPM application.

🏲 FuTura Bank						
Sign In						
User Name *						
SRIDHAR						
Password *						
Sign In						
Cancel						



2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.

ore Maintenance	•	Draft Confirmation Pe	ending	Ø ×	Hand-off Failure		Ø ×	Priority Details		Ø ×
Dashboard		Customer Name	Application Date		Branch	Process Name	Stage Name	Branch	Process Name	Stage Name
Aaintenance		Concorner Franke	- Application Found		Charlest	Trocess Harrie	Joage Harrie			
asks	•	EMR & CO	25-06-2018	G	Bank Futura	NA	Retry HandOf	Bank Futura	NA	Amount Blo
ade Finance	•	NA	25-06-2018	G				Bank Futura	NA	Amount Blo
		NA	21-06-2018	G				004	NA	
								004		Loan Applic
									-	
		High Value Transactio	ons	Ø ×	SLA Breach Deta	ails	© ×	Priority Summ	ary Cucumber Te	* Ø ×
		140K			Customer Name	SLA Breached	(mins) Prior	Branch	Process Name	Stage Name
		100К			NA	23474 H	KEERTIV01			
		60K		• G8P	HSBC BANK	26667 M	SHUBHAM	203	Cucumber Testing	test descrip
					WALL MART	23495	SHUBHAM			
		-20K	6 8 10 12		EMR & CO	26780 M	GOPINATH01			
						_			_	
		Hold Transactions		o x	SLA Status	Cucumber Testi	×. ♦	Tasks Detailed	Cucumber Testing	, o ×

3. Click Trade Finance> Bank Guarantee Advise> Guarantee SBLC Advised - Claim Settlement.

ORACLE	Dashboard	(DEFAULTENTITY)	(PK2) May 6, 2019	SRIDHA subham@gmai
u Item Search 🤍				+
e Maintenance 🔹 🕨				т
hboard				
:hine Learning 🔹 🕨				
ntenance 🕨 🕨				
urity Management 🛛 🕨				
s ►				
de Finance 🛛 🔻				
dministration				
ank Guarantee Advise 🔻				
Guarantee Advise				
Guarantee Advise Amendment				
Guarantee Advise Amendment Beneficiary Consent				
Guarantee Advise Cancellation				
Guarantee Advise Closure				
Guarantee Advise Internal Amendment				
Guarantee SBLC Advised- Claim Settlement]			
Guarantee SBLC Advised- Claim Update Lodge Claim -				

The Registration stage has two sections Application Details and Guarantee Details. Let's look at the registration screens below:



Application Details 3.2.1

ORACLE		ENTITY_ID1 (ENTIT	Yy_I Aug 3, 2023 Cracle Banking Trade Finan Aug 3, 2023 POORNIN subham⊚gma
arantee SBLC Advised- Claim Settlement			Documents Remarks Customer Instruction
oplication Details - Main			
intee/SBLC Number	Claim Serial Number	Beneficiary ID/Name *	Branch
GUAD23215A15U Q	1	032204 Air Arabia	032-032-Oracle Banking Trade F 💌
ss Reference Number	Priority	Submission Mode	Claim Settlement Date
ADC000167459	Medium 👻	Desk 🔻	Aug 3, 2023
iciary Reference Number	Issuing Bank	Issuing Bank Reference Number	Version
	032302 Abu Dhabi Islam 🚺		1
Reference Number			
GUAD23215A15U			
Jarantee Details Intee Type	30 Date of Issue Aug 3, 2023	Purpose of Message ADVI	23B Expiry Type FIXD 💌
ate of Expiry	Claim Date	Claim Expiry Date	Outstanding Currency/ Amount *
28, 2023	Aug 3, 2023	Dec 28, 2023	AED - AED 100.00
pplicable Rules	Applicant Bank	50 Applicant	59A Beneficiary
G - Uniform rules for dema 💌		032205 Aldar Properties 🕕	032204 Air Arabia
ng Bank	Advise Through Bank	Counter Guarantee Issuing Bank	Local Guarantee Issuing Bank
ntee	Claim Amount	Claim Payment Amount	Unlinked FX rate
	AED - AED 100.00	AED 👻	~ ^
rrative - MT799			
Q			
3			Hold Cancel Save & Close Sub

The request is received at the Branch/ Front office or Processing centre. The user should be able to input the following details.

Field	Description	Sample Values
Guarantee/SBLC Number	User can enter the undertaking number. The user can also search the undertaking number through LOV search.	
Claim Serial Number	Read only field. System defaults the claim serial number to which	
	settlement has to be done.	
Beneficiary ID/ Name	Read only field.	001345
	System defaults the Beneficiary ID/ Name from Guarantee/ SBLC Advise.	
Branch	Customer's home branch will be displayed.	203-Bank
	Read only field.	Futura -Branch FZ1
	System defaults the branch name from Guaran- tee/ SBLC Advise.	
Process Reference Num-	Read only field.	203GTEISS000
ber	Unique sequence number for the transaction.	001134
	This is auto generated by the system based on process name and branch code.	

Provide the Application Details based on the description in the following table:



Field	Description	Sample Values
Priority	Priority maintained will be populated as either 'Low or Medium or High'. If priority is not main- tained for a customer, 'Medium' priority will be defaulted.	High
	The user can change the priority.	
Submission Mode	Select the submission mode of Guarantee Advise request. By default the submission mode will have the value as 'Desk'.	Desk
	Desk- Request received through Desk	
	Fax - Request received through Fax	
	Email - Request received through Email	
Claim Settlement Date	By default, the application will display branch's current date for the claim settlement date. Read only field.	04/13/2018
	Note	
	Future date and back date selection is not allowed.	
Beneficiary Reference Number	User can enter the Beneficiary Reference Number if available.	
Issuing Bank	Read only field. System defaults the Issuing Bank (applicable for CTB,LTB)	
Issuing Bank Reference Number	Read only field. System defaults the Issuing Bank Reference (applicable for CTB,LTB)	203GTEISS000 001134
Version	Read only field. System defaults the version number.	
User Reference Number	Read only field.	
	System defaults the user reference number from Guarantee/ SBLC Advise.	

Guarantee Details 3.2.2

Registration user can provide Guarantee details in this section.

					View Guara	antee/SBLC Guarantee/SBLC Ever
uarantee Details						
antee Type		30 Date of Issue		Purpose of Message	23B Expiry Type	
		Aug 3, 2023	<u> </u>	ADVI	FIXD	
Date of Expiry		Claim Date		Claim Expiry Date	Outstanding Currency/	Amount *
28, 2023	曲	Aug 3, 2023		Dec 28, 2023	AED 🔻	AED 100.00
Applicable Rules		Applicant Bank		50 Applicant	59A Beneficiary	
G - Uniform rules for dema.	. τ			032205 Aldar Properties	032204 Air /	Arabia 🚺
sing Bank		Advise Through B	lank	Counter Guarantee Issuing Bank	Local Guarantee Issuing	J Bank
untee		Claim Amount		Claim Payment Amount	Unlinked FX rate	
		AED 💌	AED 100.00	AED 🔻		~ ^
arrative - MT799						
	Q,					
B					Hold	Cancel Save & Close Sub

Field	Description	Sample Values
Guarantee Type	Read only field.	ADVP
	System defaults the value from Guarantee/ Standby Advised.	
Date of Issue	Read only field.	04/13/18
	System defaults the value from Guarantee/ Standby Advised.	
Purpose of message	Read only field.	
	System defaults the purpose of message from Guarantee/ Standby Advised.	
Expiry Type	Read only field.	
	System defaults the expiry type from Guarantee/ Standby Advised.	
Date Of Expiry	Expiry date of the Guarantee Adise.	09/30/18
	System defaults the expiry date from Guarantee/ Standby Advised.	
Claim Date	System defaults the claim date from Guarantee/ Standby Advised.	04/13/2018
Claim Expiry Date	System defaults the claim expiry date from Guar- antee/ Standby Advised.	04/13/2018
Outstanding Currency/ Amount	System defaults the outstanding currency and amount from Guarantee/ Standby Advised.	
Applicable Rules	Rules for Guarantee. Read only field.	URDG - Uni-
	System defaults the value from Guarantee/ Standby Advised.	form rules for demand guar- antees

Provide the Guarantee Details based on the description in the following table:



Field	Description	Sample Values
Applicant Bank	Read only field.	001345 Nestle
	System defaults the applicant bank details from Guarantee/ Standby Advised.	
Applicant	Read only field.	001345 Nestle
	System defaults the applicant from Guarantee/ Standby Advised.	
Beneficiary	Read only field.	001345 Nestle
	System defaults the beneficiary from Guarantee/ Standby Advised.	
Advising Bank	Read only field.	001343 - Bank
	System defaults the advising bank if available.	Of America
Advising Through Bank	Read only field.	Advising Bank
	System defaults the advising through bank if available.	Reference
Counter Guarantee Issu-	Read only field.	
ing Bank	System defaults the counter guarantee issuing through bank from Guarantee/ Standby Advised.	
Local Guarantee Issuing	Read only field.	
Bank	System defaults the local guarantee issuing bank from Guarantee/ Standby Advised.	
Accountee	Read only field.	
	System defaults the accountee name if available.	
Claim Amount	Read only field	
	The claim amount.	
Claim Payment Amount	User can select the currency and enter the claim payment amount.	
Unlinked FX rate	Read only field	
	If claim currency is different from local currency system will display the unlinked FX rate.	
Narrative - MT799	Specify or click Search to search and select the narrative.	

3.2.3 <u>Miscellaneous</u>

ORACLE		ENTITY_ID1 (ENTIT	TY_I 1 Oracle Banking Trade Finan AUG 3, 2023
arantee SBLC Advised- Claim Settlement			Documents Remarks Customer Instruction
oplication Details - Main			
intee/SBLC Number	Claim Serial Number	Beneficiary ID/Name *	Branch
SUAD23215A15U Q	1	032204 Air Arabia	032-032-Oracle Banking Trade F 💌
ss Reference Number	Priority	Submission Mode	Claim Settlement Date
ADC000167459	Medium 👻	Desk 👻	Aug 3, 2023
iciary Reference Number	Issuing Bank	Issuing Bank Reference Number	Version
	032302 Abu Dhabi Islam 🚺		1
Reference Number			
SUAD23215A15U			
uarantee Details Intee Type	30 Date of Issue Aug 3, 2023	Purpose of Message ADVI	238 Expiry Type FIXD *
ate of Expiry	Claim Date	Claim Expiry Date	Outstanding Currency/ Amount *
28, 2023	Aug 3, 2023	Dec 28, 2023	AED - AED 100.00
pplicable Rules	Applicant Bank	50 Applicant	59A Beneficiary
5 - Uniform rules for dema 💌		032205 Aldar Properties 🚺	032204 Air Arabia 🚺
ng Bank	Advise Through Bank	Counter Guarantee Issuing Bank	Local Guarantee Issuing Bank
intee	Claim Amount	Claim Payment Amount	Unlinked FX rate
	AED - AED 100.00	AED 👻	× *
rrative - MT799			
Q			
			Hold Cancel Save & Close Sub

Provide the Miscellaneous Details based on the description in the following table:

Field	Description	Sample Values
Documents	User can upload the claim documents.	
	Application will display the mandatory and optional documents.	
Remarks	User can enter the additional information regard- ing the Claim Guarantee Advise Settlement. This information can be viewed by other users in other stages of the process. Content from Remarks Field should be handed off to Remarks field in Backend application.	
Customer Instruction	 Click to view/ input the following Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	
View Guarantee/SBLC	User can view all the latest Guarantee/Standby LC details.	
Guarantee/SBLC Events	User can view all the previous events under the Guarantee/Standby LC.	

Field	Description	Sample Values
Hold	The details provided will be registered and status will be on hold. This option is used, if there are any pending infor- mation yet to be received from applicant.	
Cancel	The Task gets cancelled and system should clear the details captured in the screen. The task will be deleted.	
Save & Close	Save the information provided and holds the task in 'My Task' for working later. This option will not submit the request.	
Submit	On Submit, system will trigger acknowledgment to the customer and give confirmation message for successful submission. Task will get moved to next logical stage of Guarantee/ SBLC Claim.	
	If mandatory fields have not been captured, sys- tem will display an error message until the man- datory fields data are provided.	
Checklist	Make sure that the details in the checklist are completed and acknowledge. If mandatory checklist items are not marked, system will dis- play an error on submit.	
	 Signatures on Claim verified Mandatory claim Documents 	
	received	

3.2.4 Document Linkage

The user can link an existing uploaded document in any of the process stages.

In OBTFPM, system should display Document Ids available in the DMS system. In DMS system, the documents can be Uploaded and stored for future access. Every document stored in DMS will have a unique document id along with other Metadata. The uploaded Document image in the DMS should be available/queried in the Process flow stage screens to link with the task by using the Document ID.

System displays the Documents ids which is not linked with any of the task. Mid office should allow either upload the document or link the document during task processing. The Mid office should allow to Link the same Document in multiple tasks.

1. Navigate to the Registration screen.

2. On the header of **Registration** screen, click **Documents** button. The Document pop-up screen appears.

Documents		
Document Status All Letter of Credit Pro-forma Invoice	Letter of Credit Application Form	 =
<u>t</u>	<u></u>	
		Close

3. Click the Add Additional Documents button/ link. The **Document** screen appears.

Document Type *		Document Code *	
Letter of Credit 🔹		Insurance Policy 🔻	
Document Title *		Document Description	
Remarks		Document Expiry Date	
		**	c
		Link Document	
Drop files here or click to select			
Selected files: []			
		Upload	k Cancel
	Description	Upload	Cancel Sample Value
Selected files: []		Upload [in	
Selected files: []	Select the Do		
Selected files: []	Select the Do Indicates the	cument type from list.	

Field	Description	Sample Values
Document Title	Specify the document title.	
Document Description	Specify the document description.	
Remarks	Specify the remarks.	
Document Expiry Date	Select the document expiry date.	
Link Document	The link to link the existing uploaded documents from DMS to the workflow task.	

4. Select the document to be uploaded or linked and click the **Link Document** link. The link Document pop up appears.

The value selected in Document Type and Document code of Document screen are defaulted in the Link Document Search screen.

Customer Id *				Document lo	i .	
032204				1		
Document Type *				Document C	ode *	
	-					-
Fetch						
Fetch Link Document	Document Id	Customer Id	Document Type	Document Code	Upload Date	Reference Number

5. Click **Fetch** to retrieve the details from DMS. System Displays all the documents available for the given Document Type and Document Code for the Customer.

Field	Description	Sample Values
Customer ID	This field displays the transaction Customer ID.	
Document ID	Specify the document Id.	
Document Type	Select the document type from list.	
Document Code	Select the document code from list.	
Search Result	•	
Link Document	The link to link the existing uploaded documents from DMS to the workflow task.	
Document ID	This field displays the document Code from meta data.	



Field	Description	Sample Values
Customer ID	This field displays the transaction Customer ID.	
Document Type	This field displays the document type from meta data.	
Document Code	This field displays the document code from meta data.	
Upload Date	The field displays the upload date of the document.	
Reference Number	The field displays the reference number of the document.	

6. Click Link to link the particular document required for the current transaction.

ustomer Id * 32204			Docur	nent Id		
ocument Type *			Docur	nent Code *		
Ocumentary Collec	tion 🗸		Insur	ance Policy	•	
Fetch	Document Id	Customer Id	Document Type	Document Code	Upload Date	Reference Number
Link Document						
	1559	032204	HGJH	INSURANCE	Mar 9, 2023	032IDCB000017631
Link	1559 2649	032204 032204	HGJH testing	INSURANCE INSURANCE	Mar 9, 2023 Mar 29, 2023	032IDCB000017631 032ILCC000021179
Link Link						
Link Link Link Link	2649	032204		INSURANCE	Mar 29, 2023	032ILCC000021179

Post linking the document, the user can View, Edit and Download the document.

7. Click Edit icon to edit the documents. The Edit Document screen appears.

2400 wqwq Application Reference Number Entity Reference Number PK2ILCI000019041 PK2ILCI000019041 Document Type Id Document Description TFPM_DOCTYPE001 Document Expiry Date Remarks Document Expiry Date Jun 29, 2022 Immediate	ocument Id	Document Title		
PK2ILCI000019041 PK2ILCI000019041 Document Type Id Document Description TFPM_DOCTYPE001 Document Expiry Date Image: Second Secon	2400	wqwq		
Document Type Id Document Description TFPM_DOCTYPE001 Remarks Document Expiry Date Jun 29, 2022	pplication Reference Number	Entity Reference Number		
TFPM_DOCTYPE001 Document Expiry Date Remarks Jun 29, 2022	PK2ILCI000019041	PK2ILCI000019041		
Remarks Document Expiry Date Jun 29, 2022	Document Type Id	Document Description		
Jun 29, 2022	TFPM_DOCTYPE001			
	lemarks	Document Expiry Date		
Drop files here or click to select Current selected files: []		Jun 29, 2022	**	
	Drop files here or click to select	Current selected files: []		
			Update	Cancel

3.3 Data Enrichment

On successful completion of Registration of a Guarantee SBLC Advise - Claim settlement request, the request moves to Data Enrichment stage. At this stage the bank user can update the various claim fields. The user can input the transaction details.

At this stage the gathered information during Registration stage and claim settlement request are scrutinized and enter the data as required.

Note

For expired line of limits, the task moves to "Limit Exception" stage under Free Tasks, on 'Submit' of DE Stage with the reason for exception as "Limit Expired".

Do the following steps to acquire a task currently at Data Enrichment stage:



1. Using the entitled login credentials for Data Enrichment stage, login to the OBTFPM application.

🕝 FuTura Bank
Sign In
User Name *
SRIDHAR
Password *
Sign In

2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.

	•	Draft Confirmation P	ending	Ø ×	Hand-off Failure		o ×	Priority Details		Ø ×
Dashboard				-						
Naintenance		Customer Name	Application Date	٩	Branch	Process Name	Stage Name	Branch	Process Name	Stage Name
asks		EMR & CO	25-06-2018	G	Bank Futura	NA	Retry HandOf	Bank Futura	NA	Amount Blo
ade Finance		NA	25-06-2018	G				Bank Futura	NA	Amount Bio
		NA	21-06-2018	G						
								004	NA	Loan Applic
									-	
		High Value Transactio	ons	Ø ×	SLA Breach Deta	ails	© ×	Priority Summa	ry Cucumber Te	* Ø X
		140K			Customer Name	SLA Breaches	t(mins) Prior	Branch P	rocess Name	Stage Name
		100K			NA	23474 H	KEERTIV01			
		60K		• G8P	HSBC BANK	26667 M	SHUBHAM	203 C	ucumber Testing	test descrip
		20К	ICCCO.		WALL MART	23495	SHUBHAM			
		-20K	6 8 10 12		EMR & CO	26780 M	GOPINATH01			
			2			_			_	
				o ×			~ • ×	Tasks Detailed		o x



em Search	2	C Refresh	🔶 Acquire	Flow Diagram						
ntenance 🕨										
rd		Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer N
earning 🕨		Acquire & E	М	Guarantee SBLC Advised -Claim Settlem	PK2GADC000056436	PK2GADC000056436	DataEnrichment	21-05-20	PK2	001044
anning P		Acquire & E	Μ	Shipping Guarantee Issuance	PK2SGTI000056434	PK2SGTI000056434	DataEnrichment	21-05-19	PK2	001044
ce 🕨		Acquire & E	Μ	Import Documentary Collection Liquidat	PK2IDCL000056433	PK2IDCL000056433	DataEnrichment	21-05-19	PK2	001044
anagement 🕨		Acquire & E	Μ	Shipping Guarantee Issuance	PK2SGTI000056430	PK2SGTI000056430	DataEnrichment	21-05-19	PK2	001044
anagement		Acquire & E		Import LC Issuance	PK2ILCI000056427	PK2ILCI000056427	Scrutiny	21-05-19	PK2	001044
		Acquire & E	М	Guarantee Advise Amendment Beneficia	PK2GTEA000056424	PK2GTEA000056424	DataEnrichment	21-05-19	PK2	
g Customer		Acquire & E	М	Export LC Amendment	PK2ELCA000056417	PK2ELCA000056417	Scrutiny	21-05-19	PK2	001044
tion		Acquire & E	М	Guarantee Issuance	007GTEI000056412	007GTEI000056412	Scrutiny	21-05-19	PK2	001061
ted Tasks		Acquire & E	М	Export LC Advise	PK2ELCA000056408	PK2ELCA000056408	Registration	21-05-19	PK2	001044
ks		Acquire & E		Guarantee Issuance	PK2GTEI000056397	PK2GTEI000056397	Scrutiny	21-05-19	PK2	001044
		Acquire & E		Guarantee Issuance	PK2GTEI000056392	PK2GTEI000056392	Scrutiny	21-05-19	PK2	001044
sks		Acquire & E	М	Lodge Claim - Guarantee Issued	PK2GTEC000056383	PK2GTEC000056383	Scrutiny	21-05-19	PK2	001044
		Acquire & E	М	Gurantee Issuance Amendment Benefici	PK2GTEI000056382	PK2GTEI000056382	DataEnrichment	21-05-19	PK2	000153
		Acquire & F	ħ.f	Guarantee SRIC Adviced-Claim Undate	DK2GADC000056277	DK2GADC00056377	AmountRlock Excention Ann	21_05_10	DK.2	001044
									_	

3. Click Trade Finance> Tasks> Free Tasks.

4. Select the appropriate task and click **Acquire & Edit** to edit the task or click **Acquire** to edit the task from **My Tasks**.

Item Search Maintenance	•		C Refresh		👯 Flow Diagram						
oard		-	Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer N
			Acquire & E	м	Guarantee SBLC Advised -Claim Settlem	PK2GADC000056436	PK2GADC000056436	DataEnrichment	21-05-20	PK2	001044
e Learning			Acquire & E	М	Shipping Guarantee Issuance	PK2SGTI000056434	PK2SGTI000056434	DataEnrichment	21-05-19	PK2	001044
nance		0	Acquire & E	M	Import Documentary Collection Liquidat	PK2IDCL000056433	PK2IDCL000056433	DataEnrichment	21-05-19	PK2	001044
Management			Acquire & E	M	Shipping Guarantee Issuance	PK2SGTI000056430	PK2SGTI000056430	DataEnrichment	21-05-19	PK2	001044
management		0	Acquire & E		Import LC Issuance	PK2ILCI000056427	PK2ILCI000056427	Scrutiny	21-05-19	PK2	001044
			Acquire & E	M	Guarantee Advise Amendment Beneficia	PK2GTEA000056424	PK2GTEA000056424	DataEnrichment	21-05-19	PK2	
ting Customer			Acquire & E	M	Export LC Amendment	PK2ELCA000056417	PK2ELCA000056417	Scrutiny	21-05-19	PK2	001044
ication			Acquire & E	M	Guarantee Issuance	007GTEI000056412	007GTEI000056412	Scrutiny	21-05-19	PK2	001061
pleted Tasks			Acquire & E	M	Export LC Advise	PK2ELCA000056408	PK2ELCA000056408	Registration	21-05-19	PK2	001044
Tasks			Acquire & E		Guarantee Issuance	PK2GTEI000056397	PK2GTEI000056397	Scrutiny	21-05-19	PK2	001044
	_		Acquire & E		Guarantee Issuance	PK2GTEI000056392	PK2GTEI000056392	Scrutiny	21-05-19	PK2	001044
Tasks			Acquire & E	M	Lodge Claim - Guarantee Issued	PK2GTEC000056383	PK2GTEC000056383	Scrutiny	21-05-19	PK2	001044
isks		0	Acquire & E	M	Gurantee Issuance Amendment Benefici	PK2GTEI000056382	PK2GTEI000056382	DataEnrichment	21-05-19	PK2	000153
h		_	Acquire R. C	1.4	Guarantee CRLC Advised Claim Undate	DV3GAD/000056377	DV3GADC000056277	AmountPlack Exception App	21.05.10	04.2	001044

5. The acquired task will be available in **My Tasks** tab. Click **Edit** to provide input for data enrichment stage.

intenance 🕨 🕨		sh 🗢	Release 🗘 Escalate 📩 Delegate	Flow Diagram					
ırd	Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number
	Edit	М	Guarantee SBLC Advised -Claim Settle	PK2GADC000056436	PK2GADC000056436	DataEnrichment	21-05-20	PK2	001044
Learning >	Edit	М	Guarantee SBLC Advised-Claim Update	PK2GADC000055972	PK2GADC000055972	DataEnrichment	21-05-11	PK2	001044
ance 🕨	Edit		Guarantee SBLC Advised-Claim Update	PK2GADC000055971	PK2GADC000055971	Registration	21-05-11	PK2	001044
Management 🕨	Edit		Guarantee SBLC Advised-Claim Update	PK2GADC000055970	PK2GADC000055970	Registration	21-05-11	PK2	001044
	Edit		Guarantee SBLC Advised-Claim Update	PK2GADC000055969	PK2GADC000055969	Registration	21-05-11	PK2	001044
	Edit		Guarantee SBLC Advised-Claim Update	PK2GADC000055968	PK2GADC000055968	Registration	21-05-11	PK2	001044
ing Customer	Edit	Μ	Guarantee SBLC Advised-Claim Update	PK2GADC000055966	PK2GADC000055966	DataEnrichment	21-05-10	PK2	001044
cation	Edit	M	Guarantee SBLC Issuance -Claim Settle	PK2GISC000055789	PK2GISC000055789	DataEnrichment	21-05-07	PK2	001044
leted Tasks	Edit	M	Guarantee SBLC Issuance-Claim Update	PK2GISC000054457	PK2GISC000054457	DataEnrichment	21-04-27	PK2	001044
asks	Edit		Import LC Drawing Update	PK2ILCU000051310	PK2ILCU000051310	Registration	21-04-12	PK2	001044
	Edit		Import LC Drawing	PK2ILCD000051283	PK2ILCD000051283	Registration	21-04-12	PK2	001044
Tasks	Edit	Μ	Guarantee Advise	000GTEA000049000	000GTEA000049000	Scrutiny	21-03-12	PK2	
sks	Edit		Gurantee Issuance Amendment Benefi	PK2GTEI000048867	PK2GTEI000048867	Registration	21-03-10	PK2	000153
h	male.		Import Documentary Collection Reals	DK3IDCLI000040036	DK3IDCI 1000040036	Desistration	21.02.10	020	000140

The Data Enrichment stage has five sections as follows:

• Main Details

- Additional Fields
- Advices
- Additional Details
- Settlement Details
- Summary

Let's look at the details for Data Enrichment stage. User can enter/update the following fields as part of settlement of claim under Guarantee/SBLC - Data Enrichment Stage.

3.3.1 Main Details

Main details section has three sub section as follows:

- Application Details
- Guarantee Details

3.3.1.1 Application Details

All fields displayed under Application details section, would be read only except for the **Priority**. Refer to 3.2.1 Application Details in the Registration stage for more information of the fields.

	l -Claim Settlement cation No:- 032GADC000167459	Clarification Details Documents Remarks	Overrides Customer Instruction Incoming Message	View Undertaking
in	Main			Sc
vices	Application Details - Main			
itional Details	Guarantee/SBLC Number	Claim Serial Number	Beneficiary ID/Name *	Branch
ement Details	032GUAD23215A15U	1	032204 Air Arabia	032-032-Oracle Banking Trade F 💌
mary	Process Reference Number	Priority	Submission Mode	Claim Settlement Date
	032GADC000167459	Medium 👻	Desk 🔻	Aug 3, 2023
	Beneficiary Reference Number	Issuing Bank	Issuing Bank Reference Number	Version
		032302 Abu Dhabi Islam 🚺		1
	User Reference Number			
	032GUAD23215A15U			
	▲ Guarantee Details			
	Guarantee Type	30 Date of Issue	Purpose of Message	23B Expiry Type
	BILL	Aug 3, 2023	ADVI	FIXD v
	31E Date of Expiry	Claim Date	Claim Expiry Date	Outstanding Currency/ Amount *
	Dec 28, 2023	Aug 3, 2023	Dec 28, 2023	AED 🔻 AED 100.
	40C Applicable Rules	Applicant Bank	50 Applicant	59A Beneficiary
	URDG - Uniform rules for dema 🔻		032205 Aldar Properties 🚺	032204 Air Arabia 🚺
	Advising Bank	Advise Through Bank	Counter Guarantee Issuing Bank	Local Guarantee Issuing Bank
	Accountee	Claim Amount	Claim Payment Amount *	Unlinked FX rate
		AED V AED 100.		× ^
	Status	79 Narrative - MT799		
	L	Q		



3.3.1.2 Guarantee Details

The fields listed under this section are same as the fields listed under the 3.2.2 Guarantee Details section in 3.2 Registrationexcept 'Status' field. Refer to 3.2.2 Guarantee Details for more information of the fields.

Guarantee Details			
Guarantee Type	30 Date of Issue	Purpose of Message	23B Expiry Type
BILL	Aug 3, 2023	ADVI	FIXD 👻
31E Date of Expiry	Claim Date	Claim Expiry Date	Outstanding Currency/ Amount *
Dec 28, 2023	Aug 3, 2023	Dec 28, 2023	AED - AED 100.00
40C Applicable Rules	Applicant Bank	50 Applicant	59A Beneficiary
URDG - Uniform rules for dema 💌		032205 Aldar Properties 🚺	032204 Air Arabia
Advising Bank	Advise Through Bank	Counter Guarantee Issuing Bank	Local Guarantee Issuing Bank
Accountee	Claim Amount	Claim Payment Amount *	Unlinked FX rate
	AED 🔻 AED	100.00 AED 🔻 AED 100.00	~ ^
Status	79 Narrative - MT799		
L	Q		
	_	Request Clarification Reject Refer	Hold Cancel Save & Close Back

	Field	Description	Sample Values
_	Status	This field displays the status of the Guarantee claim settlement.	
_	Narrative - MT799	Specify or click search icon to search and select the narrative.	

3.3.1.3 Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents.	
	Application will display the mandatory and optional documents.	
	The user can view and input/view application details simultaneously.	
	When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the applica- tion.	
Remarks	Click the Remarks icon to view the remarks cap- tured as part of Data Enrichment stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	

Field	Description	Sample Values
Customer Instruction	Click to view/ input the following	
	• Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this.	
	• Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.	
Incoming Message	Clicking this button allows the user should be able to see the message in case of STP of incom- ing MT 767.	
	In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this place-holder in Header of the task.	
	In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the process-task.	
View Undertaking	Clicking this button allows the user to view the undertaking details.	
Request Clarification	User should be able to submit the request for clarification to the "Trade Finance Portal" User for the transactions initiated offline.	
Reject	On click of Reject, user must select a reject rea- son from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.	
	Reject Codes:	
	R1- Documents missing	
	R2- Signature Missing	
	R3- Input Error	
	 R4- Insufficient Balance/Limits R5 - Others. 	
	Select a Reject code and give a reject descrip- tion.	
	This reject reason will be available in the remarks window throughout the process.	

Field	Description	Sample Values
Refer	On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.	
	Refer Codes:	
	 R1- Documents missing 	
	R2- Signature Missing	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	R5 - Others.	
Hold	The details provided will be on hold. This option is used, if there are any pending infor- mation yet to be received from applicant.	
Cancel	Cancel the Guarantee/ SBLC Claim update DE stage inputs.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

3.3.2 Advices

This section defaults the advices maintained for the product based on the advices maintained at the Product level.

ORACLE					(ENTITY_I Oracle Banki Aug 3, 2023	ng Trade Finan	ZART subham@gm
arantee SBLC Advised taEnrichment :: Appl	d -Claim Settlement lication No:- 032GADC000167459	Clarification Details Documents R	emarks Overrides	Customer Instruction	Incoming Message View U	Jndertaking	.*
Main	Advices						Screen (
Advices	Advice : GUA_PAY_ADV	Advice : PAYMENT_MESS	:				
Additional Details Settlement Details Summary	Advice Name : GUA_PAY_ADV Advice Party : BEN Party Name : Air Arabia Suppress : NO Advice	Advice Name: PAYMENT_MESSAGE Advice Party : BEN Party Name : Ark farbla Suppress : NO Advice					
idit				Request Clarification	Reject Refer Hold	Cancel Save & Close	Back N

The user can also suppress the Advice, if required.

dvice Details				
Advice Details				
uppress Advice	Advice Name	Medium	Advice F	Party
	TRADE_ENVELOPE	MAIL	▼ BEN	
arty ID	Party Name			
032204	Air Arabia			
FFT Code	FFT Descript	ion		Action
12FRECOURSE	Pri Descript		ß	
Instructions				
Instruction Code		Instruction Description	Edit	Action
E202		. IN REIMBURSEMENT PLEASE TELE-REMIT THE FUNDS TO	-	1

Field	Description	Sample Values
Suppress Advice	Toggle on : Switch on the toggle if advice is suppressed.	
	Toggle off : Switch off the toggle if suppress advice is not required for the amendments	
Advice Name	Read only field.	
	Displays the advise name.	
Medium	The medium of advices is defaulted from the sys- tem. User can update if required.	
Advice Party	Read only field.	
	Value be defaulted from Guarantee /SBLC advise.	
Party ID	Read only field.	
	Value be defaulted from Guarantee /SBLC advise.	
Party Name	Read only field.	
	Value be defaulted from Guarantee /SBLC advise.	

Free Format Text

Click plus icon to add new FFT code.





OK Cancel

Field	Description	Sample Values
FTT Code	User can select the FFT code as a part of free text.	
FFT Description	FFT description is populated based on the FFT code selected.	
D	Click edit icon to edit any existing FFT code.	
Action	Click Edit icon to edit the FFT details.	
	Click Delete icon to delete the FFT details.	
Instruction Details		1
+	Click plus icon to add new instruction code.	
Instruction Code	User can select the instruction code as a part of free text.	
Instruction Description	Instruction description is populated based on the Instruction code selected.	
D	Click edit icon to edit any existing Instruction code.	
Action	Click Edit icon to edit the instruction details.	
	Click Delete icon to delete the instruction details.	

3.3.2.1 Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	



Field	Description	Sample Values
Documents	Click the Documents icon to View/Upload the required documents.	
	Application will display the mandatory and optional documents.	
	The user can view and input/view application details simultaneously.	
	When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the applica- tion.	
Remarks	Click the Remarks icon to view the remarks cap- tured as part of Data Enrichment stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	
Customer Instruction	Click to view/ input the following	
	 Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. 	
	• Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.	
Incoming Message	Clicking this button allows the user should be able to see the message in case of STP of incoming MT 767.	
	In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this place-holder in Header of the task.	
	In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the process-task.	
View Undertaking	Clicking this button allows the user to view the undertaking details.	



Field	Description	Sample Values
Signatures	Click the Signature button to verify the signature of the customer/ bank if required.	
	The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.	
	If more than one signature is available, system should display all the signatures.	
Request Clarification	User should be able to submit the request for clarification to the "Trade Finance Portal" User for the transactions initiated offline.	
Reject	On click of Reject, user must select a reject rea- son from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.	
	Reject Codes:	
	 R1- Documents missing 	
	R2- Signature Missing	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	• R5 - Others.	
	Select a Reject code and give a reject descrip- tion.	
	This reject reason will be available in the remarks window throughout the process.	
Refer	On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.	
	Refer Codes:	
	R1- Documents missing	
	R2- Signature Missing	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	• R5 - Others.	
Hold	The details provided will be on hold. This option is used, if there are any pending infor- mation yet to be received from applicant.	
Cancel	On click of Cancel the user can cancel the task window and return to the dashboard. The data input will not be saved.	



Field	Description	Sample Values
Save & Close	Save the information provided and holds the task in 'My Tasks' for working later. This option will not submit the request	
Back	On clicking Back, system should move the task to the previous segment.	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

3.3.3 Additional Details

As a part of Additional details section, Guarantee /Standby claim settlement may have impact on Charges.

If any of the fields in the financial section of the pop up screen is checked then the limits and collaterals screen will be enabled.

ORACLE						ID1 (ENTITY	I Oracle Ba Aug 3, 202	nking Trade Finan		Z subham@	ZARTA @gmai
arantee SBLC Advised taEnrichment :: Applic	-Claim Settlement ation No:- 032GADC000167459	Clarification Details	Documents Rei	marks Overrides	Customer Instruction	Incomin	g Message Vie	w Undertaking			*
Main	Additional Details									Scree	en (3
Advices	Charge Details	Preview Me	ssage	Payment	Details	:	FX Linkage		:		
Additional Details Settlement Details Summary	Charge : AED 150.00 Commission : Tax : Block Status : Not Initiated	Language Preview Messa	:	Component Contract Cu Amount	:		FX Reference Ni Contract Curren Linked Amount		•		
udit					Request Clarification	Reject	Refer Hold	Cancel	Save & Close	Back	Ne

3.3.3.1 Charge Details

On landing the Additional Details section, the default commission, charges and tax if any will get populated.

If default charges are available under the product, they should be defaulted here with values. If customer or customer group specific charges are maintained, then the same will be defaulted from back end system.

arge Details													
ecalculate Re	edefault												
ommission De	etails												
t													
t Description													
omponent	Rate	Mod. Rate	Currency	Amount	Modifi	ed	Defer	Waive	Cha			Accet	
ge 1 (0 of 0	items) K	< 1 > >	currency	Amount	Modim	cu	Deter	waive	Cha	rge Party	Setti.	Accht	Amendable
ige 1 (0 of 0 harge Details	items) K					Modified		Billing	Defer	rge Party Waive	Charge Party		Amendable Settlement Account
age 1 (0 of 0 Charge Details	items) K			Amou									
Charge Details Component GC_ADVBANK	items) K	y Tag Amour	t Currency AED	Amou	unt						Charge Party		Settlement Account

3.3.3.2 Commission Details

The values gets defaulted, In the Commission Details section, If default commission is maintained under the product.

Provide the Commission Details based on the description provided in the following table:

Field	Description	Sample Values
Event	Read only field. This field displays the event name.	
Event Description	Read only field. This field displays the description of the event.	
Component	Select the commission component	
Rate	Defaults from product. User can change the rate, if required.	
Modified Rate	From the default value, if the rate or amount is changed, the modified value gets updated in the modified amount field.	
Currency	Defaults the currency in which the commission has to be collected.	
Amount	An amount that is maintained under the product code defaults in this field. User can modify the value, if required.	
Modified	From the default value, if the rate is changed or the amount is changed, the same gets updated in 'Modified' field.	
Defer	Select the check box, if charges/commissions has to be deferred and collected at any future step.	



Field	Description	Sample Values
Waive	Select the check box to waive charges/commis- sion.	
	Based on the customer maintenance, the charges/commission can be marked for Billing or Defer.	
	If the user changes the defaulted Commission to defer or billing or waive, system must capture the user details and the modification details in the 'Remarks' placeholder.	
Charge Party	Charge party will be 'Applicant' by Default. You can change the value to Beneficiary.	
Settlement Account	Details of the Settlement Account.	
Amendable	Displays if the field is amendable or not.	

Charge Details

Provide the Charge Details based on the description provided in the following table:

Field	Description	Sample Values
Component	Charge Component type.	
Tag Currency	Defaults the tag currency in which the charges have to be collected.	
Tag Amount	Defaults the tag amount that is maintained under the product code gets defaulted in this field. User can edit the value, if required.	
Currency	Defaults the currency in which the charges have to be collected.	
Amount	An amount that is maintained under the product code gets defaulted in this field. User can edit the value, if required.	
Modified	From the default value, if the rate is changed or the amount is changed, the same gets updated in 'Modified' field.	



Field	Description	Sample Values
Billing	If charges are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.	
	On simulation of charges/commission from Back Office, if any of the Charges/Commission compo- nent for the customer is 'Billing' enabled, 'Billing' toggle for that component should be automati- cally checked in OBTFPM.	
	The user can not select/de-select the check box if it is de-selected by default.	
	This field is disabled, if 'Defer' toggle is enabled.	
Defer	If charges have to be deferred and collected at any future step, this check box has to be selected.	
	On simulation of charges/commission from Back Office, if any of the Charges/Commission compo- nent for the customer is AR-AP tracking enabled, 'Defer' toggle for that component should be auto- matically checked in OBTFPM.	
	The user can select/de-select the check box. On de-selection the user has to click on 'Recalculate' charges button for re-simulation.	
Waive	If charges have to be waived, this check box has to be selected.	
	Based on the customer maintenance, the charges should be marked for Billing or for Defer.	
	If the user changes the defaulted charging to defer or billing or waive, system must capture the user details and the modification details in the 'Remarks' placeholder.	
	This field is disabled, if 'Defer' toggle is enabled.	
Charge Party	Charge party will be applicant by default. User can change the value to beneficiary	
Settlement Account	Details of the settlement account.	

3.3.3.3 Tax Details

The tax component is calculated based on the commission. The tax component defaults if maintained in the product level. Tax detail cannot be updated by you and any change in Tax amount on account of modification of charges/ commission will be available on click of Re-Calculate button or on hand off to back-end system.

Following Tax Details will be displayed:

Field	Description	Sample Values
Component	Tax Component type.	



Field	Description	Sample Values
Туре	Type of tax Component.	
Value Date	This field displays the value date of tax compo- nent.	
Currency	The tax currency is the same as the commission.	
Amount	The tax amount defaults based on the percent- age of commission maintained. User can edit the tax amount, if required.	
Billing	If taxes are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing. This field is disabled, if 'Defer' toggle is enabled.	
Defer	If taxes have to be deferred and collected at any future step, this option has to be enabled.	
	The user can enable/disable the option the check box. On de-selection the user has to click on 'Recalculate' charges button for re-simulation.	
Settlement Account	Details of the settlement account.	

3.3.3.4 Preview Message

The bank user can view a preview of the message and advice simulated from back office which is based on the guarantee Standby Advised captured in the previous screen.

eview Message						
Preview - SWIFT Message nguage iglish * essage Status KTERNAL UNGENERATED	Message Type 210 Repair Reason	Prev Language English Messag GENER	e Status	v	Advice Type DEBIT_ADVICE Repair Reason	¥
eview Message		DEBIT DATE: BRANCI BRANCI BANK TRANS Air Ar Air Ar	H ID: H NAME: TRN: 10028276 TIME: rabia rabia	23 54800003		
						Save & Close Clos



3.3.4 The Preview section consists of following	<u>z</u> .
--	------------

Field	Description	Sample Values
Preview SWIFT Message		
Language	Read only field.	
	English is set as default language for the preview.	
Message Type	Select the message type.	
Message Status	Read only field.	
	Display the message status of draft message of guarantee details.	
Repair Reason	Read only field.	
	Display the message repair reason of draft mes- sage of guarantee details.	
Preview Message	Display a preview of the draft message.	
Preview Mail Device		
Language	Read only field.	
	English is set as default language for the preview.	
Advice Type	Select the advice type.	
Message Status	Read only field.	
	Display the message status of advice message of guarantee details.	
Repair Reason	Read only field.	
	Display the message repair reason of advice message of guarantee details.	
Preview Message	Display a preview of the advice.	

3.3.4.1 Payment Details

As part of DE, the bank user can capture the payment details under a claim. The user can also be able to input the transaction details.

The user can scrutinize the claim settlement request and input data as required.

yment	Details								
Paym	entDetails								
uidate u	sing Collateral		Outstanding	Collateral Amount	Sett	le Available Amount		Loan For claim Settler	nent
\mathcal{D}				¥.		\bigcirc		\bigcirc	
lit Settle	ment								
Settle	ment Details	5							
Compon	ent Curre	ncy Debit/	Credit Account	Account Description	Branch Acco	ount Currency	Original Exchange Rate	Exchange Rate	Deal Reference Number
No data	to display.								
age 1	(0 of 0 items)	К < 1	к <						
Split S	ettlement								
ompone	nt		Contract Currency		Amount				
lo data t	o display.								
in c	ttlement De	tails						· · •	- Fetch Exchange Ra
plit Se			Settlement Account	Account Customer	Account Currency	Account Branch	Original Exchange Rate	Exchange Rate	Deal Reference Number
plit Se Select	Sequence	Amount	Settlement Account	Account customer					

Provide the payment details based on the description in the following table:

Field	Description	Sample Values
Liquidate using Collateral	If the claim settlement has to be paid, via collat- eral the user has to select the Liquidate using col- lateral. User can liquidate using collateral only if collateral has been mapped at the time of Guar- antee Issuance. In case collateral not mapped during issuance, user cannot add collaterals and use the same during liquidation.	
Outstanding Collateral Amount	Read Only field.	
	System defaults the outstanding collateral amount (if mapped).	
Settle Available Amount	If partial settlement amount is debited from appli- cant and the balance have to be settled against loan, user to select this option.	
Split Settlement	 Toggle On: Enables the user to select more than one account for settlement (Split Settlement) for the liquidation of an import or export drawing or collection bill Toggle Off: Disables the user to select more than one account for settlement (Split Settlement) for the liquidation of an import or export drawing or collection bill 	Disable
Settlement Details		
Component	Components gets defaulted based on the product selected.	
Currency	Application displays the default currency for the component.	
Debit/Credit	Application displays debit/ credit for the component.	



Field	Field Description			
Account	Customer account.			
Account Description	Description of the account.			
Branch	Branch of the customer's account.			
Account Currency	Currency of the account.			
Original Exchange Rate				
Exchange Rate	The exchange rate.			
Deal Reference Number	The exchange deal reference number.			
Split Settlement				
If the proceeds under the cl split settlement screen can	aim has to be settled between multiple parties the be used.			
Component	Components gets defaulted based on the product selected.			
Contract Currency	Application displays the default currency for the component.			
Amount	Amount Amount for each component. This is populated from the transaction details of the drawing.			
Split Settlement Details	l			
Click the '+'Plus icon to add	the multiple split settlement details record.			
Click the '-'Minus icon to de	lete the split settlement details record.			
Select	Check box to select the record			
Sequence	Sequence of the settlement details.			
Amount	Specify the amount for the split settlement.			
Settlement Account	Specify or click Search to search and select the settlement Account.			
Account Customer	Customer account is defaulted on selection of Settlement account.			
Account Currency	Currency of the account is defaulted on selection of Settlement account.			
Account Branch	Branch of the customer's account is defaulted on selection of Settlement account.			
Original Exchange Rate	System displays the Original Exchange Rate as simulated in settlement details section from OBTF			
Exchange Rate	The exchange rate for the split settlement.			



	Field	Description	Sample Values
_	Deal Reference Number	The exchange deal reference number.	

3.3.4.2 FX Linkage

This section enables the user to link the existing FX contract(s) to the Guarantee/SBLC Claim Settlement. FX Linkage call should be triggered on DE-submit.

Linkage								
FX Linkage								+
FX Reference Number	Bought Currency	SOLD Currency	Available Contract Amount	Rate	Linked Amount	Total Utilized Amount	FX Expiry Date	Action
032FXF2232153004			AED 0.00	1.5	AED 0.00		Jan 2, 2024	
Vage 1 of 1 (1 of 1 it	tems) K < 1	K <						

Close

X Reference N	Number *	Currency	
032FXF22321	53004 Q	AED	
Contract Amou	unt	Available FX Contract	Amount
AED 🔻	AED 2,000,000.00	AED 📼	AED 0.00
Linkage Amour	nt *	Rate	
AED 💌	AED 0.00	1.5	~ ~
FX Amount in l	Local Currency	FX Expiry Date	
v	AED 2,000,000.00	Jan 2, 2024	titi (
FX Delivery Per	riod From	FX Delivery Period To	
	**		

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Provide the FX linkage detail based on the description in the following table:

Field Description	Sample Values

Click + plus icon to add new FX linkage details.

Below fields are displayed on the FX linkage pop-up screen, if the user clicks plus icon.

FX Reference Number	Select the FX contract reference number from the LOV.	
	On select and save and close, system defaults the available amount, bot currency, sold currency and rate.	
	Forward FX Linkage available for selection at bill would be as follows,	
	 Counterparty of the FX contract should be the counterparty of the Bill contract. 	
	 Active Forward FX transactions authorized not marked for auto liquidation. 	
	Bill contract currency should be BOT currency of the FX transaction in case of an export Bill or the SOLD currency in case of an Import Bill.	
Currency	This field displays the FX BOT currency from the linked FX contract.	
Contract Amount	This field displays the FX BOT currency and Amount.	
	The user can change the currency.	
Available FX Contract Amount	This field displays the available FX contract amount.	
	The value is from the "Available Amount" in FXDLINKG screen in OBTR.	
	Available Amount BOT currency and Amount is displayed.	
Linkage Amount	This field displays the amount available for link- age.	
	The Linkage amount should default the LC Con- tract Currency and allowed to change the linkage amount alone.	
	The validation "Sum of Linked amount will not be greater than contract amount" or "Linkage amount will not be greater than the available amount for linkage" should be triggered on save of the FX linkage screen when trying to link the single FX or multiple FX.	
Rate	This field displays the exchange rate defaulted from the linked FX Contract.	



Field	Description	Sample Values
FX Amount in Local Cur- rency	This field displays the FX amount in local cur- rency.	
	The value is defaulted as FX BOT currency and Amount from FXDTRONL	
FX Expiry Date	This field displays the expiry date from the linked FX contract.	
FX Delivery Period - From	This field displays the date from which the con- tract is valid for utilization.	
FX Delivery Period - To	This field displays the date to which the contract is valid for utilization.	
Below fields appear in the F	X linkage grid along with the above fields.	I
Bought Currency	This field displays the currency from the linked FX contract.	
Sold Currency	This field displays the currency from the linked FX contract.	
Available Contract Amount	Available amount will be FX contract amount minus the linked amount. Available amount for linkage should be greater than Zero.	
Linked Amount	Sum of Linked amount will not be greater than LC contract amount.	
	Linked amount will not be greater than the available amount for linkage.	
Total Utilized amount	This field displays the total amount utilized against the corresponding linked FX. On query, both Utilized and Total Utilized amount holds the amount of latest version.	
	The value is Total Utilized Amount BOT currency and Amount for Import LC/Guarantee Issuance from FXDLINKG	
Average FX Rate	Multiple forward FX contract could be linked, and exchange rate of FX contract vary from each. Hence, effective exchange rate for bill would be arrived using weighted average method and it is utilized during purchase/negotiation/discount or liquidation of the bill. This will be populated in the Average FX Rate.	
Action	Click the Edit icon to modify the FX details.	
	Click the Delete icon to delete the FX details.	



3.3.4.3 Action Buttons

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents.	
	Application will display the mandatory and optional documents.	
	The user can view and input/view application details simultaneously.	
	When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the applica- tion.	
Remarks	Click the Remarks icon to view the remarks cap- tured as part of Data Enrichment stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	
Customer Instruction	Click to view/ input the following	
	 Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. 	
	• Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.	
Incoming Message	Clicking this button allows the user should be able to see the message in case of STP of incom- ing MT 767.	
	In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this place-holder in Header of the task.	
	In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the process-task.	



Field	Description	Sample Values
View Undertaking	Clicking this button allows the user to view the undertaking details.	
Signatures	Click the Signature button to verify the signature of the customer/ bank if required.	
	The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.	
	If more than one signature is available, system should display all the signatures.	
Request Clarification	User should be able to submit the request for clarification to the "Trade Finance Portal" User for the transactions initiated offline.	
Reject	On click of Reject, user must select a reject rea- son from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.	
	Reject Codes:	
	 R1- Documents missing 	
	R2- Signature Missing	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	R5 - Others.	
	Select a Reject code and give a reject descrip- tion.	
	This reject reason will be available in the remarks window throughout the process.	
Refer	On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.	
	Refer Codes:	
	 R1- Documents missing 	
	R2- Signature Missing	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	• R5 - Others.	
Hold	The details provided will be on hold.	
	This option is used, if there are any pending infor- mation yet to be received from applicant.	
Cancel	On click of Cancel the user can cancel the task window and return to the dashboard. The data input will not be saved.	



Field	Description	Sample Values
Save & Close	Save the information provided and holds the task in 'My Tasks' for working later. This option will not submit the request	
Back	On clicking Back, system should move the task to the previous segment.	
Next	Click Next to move to next logical step in Data Enrichment stage.	

Settlement Details 3.3.5

RACLE							m entity_id1 (en	Aug 3,	le Banking Trade Finan	subha
	-Claim Settlement ation No:- 032GADC00016	7459	Clarifica	tion Details D	ocuments Remarks	Overrides Custo	omer Instruction Inc	oming Message	View Undertaking	
	Settlement Details									S
25	Current Event									
onal Details										
ment Details	Settlement Deta									
ary	Component	Currency	Debit/Credit	Account	Account Description	Account Currency	Netting Indicator	Current Event	Original Exchange Rate	Exchange Ra
	AVL_SET_LCAMT	AED	Debit	0322040001	Air Arabia	AED	No	No		
	AVL_SET_LCAMTEQ	AED	Credit	0322040001	Air Arabia	AED	No	No		
	CLAIM_CUST_AMT	AED	Debit	0323020032	Abu Dhabi Islamic B	AED	No	Yes	1	
	CLAIM_CUST_AMT_FX	AED	Debit	0323020032	Abu Dhabi Islamic B	AED	No	Yes		
	CLAIM_SETTLE_AMT	AED	Credit	0322040001	Air Arabia	AED	No	Yes	1	
	COLLAMT_OSEQ	AED	Debit	0322040001	Air Arabia	AED	No	No		
	COLL AMNDAMTED	AED	Debit	0322040001	Air Arabia	AED	No	No		
	COLL AMTEQ	AED	Debit	0322040001	Air Arabia	AED	No	No		
		AED	Credit	0322040001	Air Arabia	AED	No	No		
	COLL_AMT_DECR									
	COLL_AMT_INCR	AED	Debit	0322040001	Air Arabia	AED	No	No		
	AVL_SET_LCAM Transfer Type	TEQ - Par	-	Charge Details		Netting In	di		Ordering Customer	
	Bank Transfer		*	Remitter All Cha	rges v	Netting In	licator	-	Q Name/Ad	count 💽
	Ordering Institution			Senders Correspo		Possivors (Correspondent		Intermediary Institution	
	-	e/Account			Name/Account	Neceivers	Q Name/Account	t 📭	Q Name/Ad	count 💽
	Account With Institution			Beneficiary Institu		Ultimate B			Intermediary Reimbursemen	
	Q, Nam	e/Account	D>	Q	Name/Account 💽		Q Name/Account	t 📴	Q. Name/Ad	count 🗋 🕑
	Receiver									
	032204	(2							
	Payment Details									
	Sender To Receiver 1			Sender To Receive	er 2	Sender To	Receiver 3		Sender To Receiver 4	
	Only /8X/XXX format is	allowed		/8X/XXX or //XX	X format is allowed	/8X/XXX (or //XXX format is allow	ved	/8X/XXX or //XXX format is	allowed
	Sender To Receiver 5			Sender To Receive	er 6					
	/8X/XXX or //XXX form	at is allowed		/8X/XXX or //XX	X format is allowed					
	Remittance Inform	nation								
	Payment Detail 1			Payment Detail 2		Payment D	etail 3		Payment Detail 4	

Provide the settlement details based on the description in the following table:

Field	Description	Sample Values
Current Event	The user can select the check box to populate the settlement details of the current event associated with the task. On De-selecting the check box, the system list all the accounts under the settlement details irrespective of the current event.	
Component	Read only field. System defaults the value from Guarantee /SBLC claim.	
Currency	Read only field. System defaults the value from Guarantee /SBLC claim.	



Field	Description	Sample Values
Debit/Credit	Read only field.	
	System defaults the value from Guarantee /SBLC claim.	
Account	Read only field.	
	System defaults the value from Guarantee /SBLC claim.	
Account Description	Read only field.	
	System defaults the value from Guarantee /SBLC claim.	
Account Currency	Read only field.	
	System defaults the value from Guarantee /SBLC claim.	
Netting Indicator	Read only field.	
	System defaults the value from Guarantee /SBLC claim.	
Current Event	System displays the current event as Y or N.	
Original Exchange Rate	System displays the Original Exchange Rate as simulated in settlement details section from OBTF.	
Exchange Rate	The exchange rate.	
Deal Reference Number	The exchange deal reference number.	

On click of any component in the grid, the application displays Party Details, Payment Details and Remittance Information.

3.3.5.1 Party Details

Provide the party details based on the description in the following table:

Field	Description	Sample Values
Transfer Type	Select the transfer type from the drop list:	
	Customer Transfer	
	Bank Transfer for own account	
	Direct Debit Advice	
	Managers Check	
	Customer Transfer with Cover	
	Bank Transfer	



Field	Description	Sample Values
Charge Details	Select the charge details for the transactions:	
	Beneficiary All Charges	
	Remitter Our Charges	
	Remitter All Charges	
Netting Indicator	Select the netting indicator for the component:	
	• Yes	
	• No	
Ordering Customer	Select the ordering customer from the LOV.	
Ordering Institution	Select the ordering institution from the LOV.	
Senders Correspondent	Select the senders correspondent from the LOV.	
Receivers Correspondent	Select the receivers correspondent from the LOV.	
Intermediary Institution	Select the intermediary institution from the LOV.	
Account with Institution	Select the account with institution from the LOV.	
Beneficiary Institution	Select the beneficiary institution from the LOV.	
Ultimate Beneficiary	Select the ultimate beneficiary from the LOV.	
Intermediary Reimburse- ment Institution	Select the intermediary reimbursement institution from the LOV.	

3.3.5.2 Payment Details

Provide the Payment Details based on the description in the following table:

Field	Description	Sample Values
Sender to Receiver 1	Provide the sender to receiver message.	
Sender to Receiver 2	Provide the sender to receiver message.	
Sender to Receiver 3	Provide the sender to receiver message.	
Sender to Receiver 4	Provide the sender to receiver message.	
Sender to Receiver 5	Provide the sender to receiver message.	
Sender to Receiver 6	Provide the sender to receiver message.	

3.3.5.3 <u>Remittance Information</u>

Provide the Payment Details based on the description in the following table:

Field	Description	Sample Values
Payment Detail 1	Provide the payment details.	
Payment Detail 2	Provide the payment details.	



Field	Description	Sample Values
Payment Detail 3	Provide the payment details.	
Payment Detail 4	Provide the payment details.	

3.3.5.4 Action Buttons

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents.	
	Application will display the mandatory and optional documents.	
	The user can view and input/view application details simultaneously.	
	When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the applica- tion.	
Remarks	Click the Remarks icon to view the remarks cap- tured as part of Data Enrichment stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	
Customer Instruction	Click to view/ input the following	
	 Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. Transaction Level Instructions – In this 	
	 Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	



Field	Description	Sample Values
Incoming Message	Clicking this button allows the user should be able to see the message in case of STP of incom- ing MT 767.	
	In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this place-holder in Header of the task.	
	In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the process-task.	
View Undertaking	Clicking this button allows the user to view the undertaking details.	
Signatures	Click the Signature button to verify the signature of the customer/ bank if required.	
	The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.	
	If more than one signature is available, system should display all the signatures.	
Request Clarification	User should be able to submit the request for clarification to the "Trade Finance Portal" User for the transactions initiated offline.	
Reject	On click of Reject, user must select a reject rea- son from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.	
	Reject Codes:	
	R1- Documents missing	
	R2- Signature Missing	
	R3- Input Error	
	 R4- Insufficient Balance/Limits R5 - Others. 	
	Select a Reject code and give a reject descrip- tion.	
	This reject reason will be available in the remarks window throughout the process.	

Field	Description	Sample Values
Refer	On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.	
	Refer Codes:	
	R1- Documents missingR2- Signature Missing	
	R3- Input Error	
	 R4- Insufficient Balance/Limits 	
	• R5 - Others.	
Hold	The details provided will be on hold. This option is used, if there are any pending infor- mation yet to be received from applicant.	
Cancel	On click of Cancel the user can cancel the task window and return to the dashboard. The data input will not be saved.	
Save & Close	Save the information provided and holds the task in 'My Tasks' for working later. This option will not submit the request	
Back	On clicking Back, system should move the task to the previous segment.	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

3.3.6 <u>Summary</u>

User can review the summary screen for Guarantee /Standby Advise - Claim settlement request.

In this section the user can see the summary tiles. The tiles must display a list of important fields with values. The tiles where fields have been amended is highlighted in different color, User must be also able to drill down from summary tiles into respective data segments.

ichment :: Appli	cation	No:- 032GADC00016745	59							
	S	ummary								s
ices		Main		Advices		Commission, C	Charges and taxes	Preview Message	es	
ditional Details tlement Details nmary		Submission Mode : De	023-08-03 esk ED 100	Advice 1 Advice 2	: GUA_PAY_ADV : PAYMENT_MESS	Charge Commission Tax Block Status	: AED 150.00 : : : Not Initiated	Language Preview Message	: ENG : -	
		Payment Details Advance by Loan : Liquidate using : Collateral		Settlement Detail Component Account Number Currency	s : GC_ADVBANK_L : 0322040001 : AED	Party Details Issuing Bank Beneficiary Applicant	: Abu Dhabi Is : Air Arabia : Aldar Proper	Compliance KYC Sanctions AML	: Not Initiate : Not Initiate : Not Initiate	
		Accounting Details	CLP	FX Linkage Reference Number	:					

Tiles Displayed in Summary

- Main User can view the application details and Guarantee/ Standby details. User can modify the details if required.
- Advices User can view the advices details.
- Commission, Charges and taxes User can view the details provided for commission, charges and taxes. User can modify the details if required.
- Preview Message User can drill down to view the message preview, legal verification and customer draft confirmation details.
- Payment Details User can view the payment details.
- Settlement Details User should be able to view the settlement details.
- Party Details User can view the party details like beneficiary, advising bank etc.
- Compliance The compliance tile has the KYC, Sanctions and AML.
- Accounting Details User can see the accounting details.

Note

When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message "Value Date is different from Transaction Date for one or more Accounting entries.

• FX Linkage – User can view the FX Linkages. Action Buttons

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	

Field	Description	Sample Values
Documents	Click the Documents icon to View/Upload the required documents.	
	Application will display the mandatory and optional documents.	
	The user can view and input/view application details simultaneously.	
	When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the applica- tion.	
Remarks	Click the Remarks icon to view the remarks cap- tured as part of Data Enrichment stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	
Customer Instruction	Click to view/ input the following	
	 Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. 	
	• Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions.	
Incoming Message	Clicking this button allows the user should be able to see the message in case of STP of incom- ing MT 767.	
	In case of MT798-MT726-MT759 request, user can view MT798 message(726-759) in this place-holder in Header of the task.	
	In case of MT798_MT788-MT799 request, user can view MT798 message (788-799) in this placeholder in Header of the process-task.	
View Undertaking	Clicking this button allows the user to view the undertaking details.	



Field	Description	Sample Values
Signatures	Click the Signature button to verify the signature of the customer/ bank if required.	
	The user can view the Customer Number and Name of the signatory, Signature image and the applicable operation instructions if any available in the back-office system.	
	If more than one signature is available, system should display all the signatures.	
Reject	On click of Reject, user must select a reject rea- son from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.	
	Reject Codes:	
	 R1- Documents missing 	
	 R2- Signature Missing 	
	R3- Input Error	
	 R4- Insufficient Balance/Limits 	
	R5 - Others.	
	Select a Reject code and give a reject descrip- tion.	
	This reject reason will be available in the remarks window throughout the process.	
Refer	On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.	
	Refer Codes:	
	 R1- Documents missing 	
	R2- Signature Missing	
	R3- Input Error	
	 R4- Insufficient Balance/Limits 	
	• R5 - Others.	
Hold	The details provided will be on hold.	
	This option is used, if there are any pending infor- mation yet to be received from applicant.	
Cancel	On click of Cancel the user can cancel the task window and return to the dashboard. The data input will not be saved.	
Save & Close	Save the information provided and holds the task in 'My Tasks' for working later. This option will not submit the request	

Field	Description	Sample Values
Back	On clicking Back, system should move the task to the previous segment.	
Submit	On clicking Submit, system validates for all man- datory field values and the task should move to the next logical stage. If the user submits without visiting other mandatory steps, then error mes- sage is displayed and force the user to visit man- datory tabs/update mandatory fields.	

3.4 Multi Level Approval

This stage allows the approver user to approve a Claim settlement under Guarantee Advise Transaction.

Log in into OBTFPM application and open the task to see the summary tiles. The tiles should display a list of important fields with values. User must be able to drill down from summary Tiles into respective data segments to verify the details of all fields under the data segment.

Note

The user can simulate/recalculate charge details and during calling the handoff, if handoff is failed with error the OBTFM displays the Handoff failure error during the Approval of the task.

3.4.1 <u>Re-Key Authorization</u>

The application will request approver for few critical field values as an authorization step. If the values captured match with the values available in the screen, system will allow user to open the transaction screens for further verification. If the re-key values are different from the values captured, then application will display an error message.

Open the task and re-key some of the critical field values from the request in the Re-key screen. Some of the fields below will dynamically be available for re-key.:

- Claim Amount
- Currency

Re-key is applicable to the first approver in case of multiple approvers. All approvers will however be able see the summary tiles and the details in the screen by drill down from tiles.

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In Approval, the user can view a snapshot of the amendment made to this transaction. Corresponding to the field the current latest Guarantee value and the new amended value should be displayed.

6. On clicking next, user can see the summary.

(DEFAULTENTITY) (PK2) May 6, 2019 ORACLE[®] Free Tasks SRIDH . II To Overrides III Incoming Message III View Under antee SBLC Advised- Claim Settlement - Approval Task Level :: Application No: PK2GADC000056436 na 🦽 immary sion, Charges and taxes : 2019-05-06 Click here to view Additional fields Advice 1 Advice 2 Charge Commission : GBP100 ooking Date Jbmission Mode mount : Desk : GBP 1000 Тах Block Status : Success Party Details nt Details : LCSWIFTAMN : PK20010440 : GBP Applicant Confirming Bank Beneficiary : ENG : -Advance by Loan : MARKS AND nguage eview Message Liquidate using Collateral Account Number : CITIBANK I : GOODCARE PLC Currency omplian : Verified : Verified : Verified : GCLM : 313100001 : PK2 Event Account Number anctions Branch idit Reject Hold Refer Cancel App

3.4.1.1 Approval Summary

- Tiles Displayed in Summary
 - Main User can view the application details and Guarantee/ Standby details. User can modify the details if required.
 - Advices User can view the advices details.



- Commission, Charges and taxes User can view the details provided for commission, charges and taxes. User can modify the details if required.
- Preview Message User can drill down to view the message preview, legal verification and customer draft confirmation details.
- Payment Details User can view the payment details.
- Settlement Details User should be able to view the settlement details.
- Party Details User can view the party details like beneficiary, advising bank etc.
- Compliance The compliance tile has the KYC, Sanctions and AML.
- Accounting Details User can see the accounting details.

Note

When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message "Value Date is different from Transaction Date for one or more Accounting entries.

- Exception(Approval) User can view the Exception(Approval) details.
- FX Linkage User can view the FX Linkages.

3.4.1.2 Action Buttons

Field	Description	Sample Values
Reject	On click of Reject, user must select a reject rea- son from a list displayed by the system.	
	Reject Codes:	
	 R1- Documents missing 	
	R2- Signature Missing	
	R3- Input Error	
	 R4- Insufficient Balance/Limits 	
	• R5 - Others.	
	Select a Reject code and give a reject descrip- tion.	
	This reject reason will be available in the remarks window throughout the process.	
Hold	The details provided will be registered and status will be on hold.	
	This option is used, if there are any pending infor- mation yet to be received from applicant.	

Field	Description	Sample Values
Refer	User will be able to refer the task back to the Data Enrichment user.User must select a Refer Rea- son from the values displayed by the system.	
	Refer Codes:	
	R1- Documents missing	
	R2- Signature Missing	
	R3- Input Error	
	R4- Insufficient Balance- Limits	
	R5 - Others	
Cancel	Cancel the Guarantee Advise approval.	
Approve	On approve, application must validate for all man- datory field values, and task must move to the next logical stage. If there are more approvers, task will move to the next approver for approval. If there are no more approvers, the transaction is handed off to the back end system for posting.	



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